

NRI customers Reverification process:

Brief Process:

- This option is useful for Re-verification of Mobile number used by NRI customer, who doesn't have Aadhaar Number, or have Aadhaar number but doesn't have Aadhaar registered mobile number.
- The NRI customer will go to the link www.bsnl.co.in and select Reverification. Now if Already Existing customer sign-in Directly or New users signup.
- After sign in enter the mobile number to be verified.
- OTP will be sent to the customer's mobile number. Customer need to enter the OTP received on the web page.
- If the OTP validation is successful, a form will be displayed to customer.
- Customer will fill the required mandatory fields in the form.
- Customer will upload the requisite documents for validation like passport, visa etc.
- On submission, a Transaction ID will be generated and SMS (Reverification CAF Submitted For GSMNO :xxxxxxxxx TRANSACTION_NO:xxxxxxx) sent to the Customer. This transaction ID will be valid for 48 hours.
- Customer will have to share this transaction ID and Mobile number with a known person (named as Trusted Person) having Aadhaar number registered with a mobile number (ARMN) and who is willing to share his/her Aadhaar number for the verification of NRI customer's Mobile Number .
- Trusted person will go to the link <http://portal2.bsnl.in/myportal/TrustedPerson.jsp> and enter the Mobile number and Transaction ID which is shared by NRI Customer.
- Trusted person will be shown the details entered by NRI customer.
- Trusted person if wishes so, need to enter the Aadhaar number.
- Trusted person will enter the OTP received on Aadhaar Registered Mobile Number.
- After OTP validation, an SMS will be sent to the customer for completion of process.
- Once the process is complete, the entered details will be sent for verification to Circle Admin sanchar-soft.
- If the circle Admin verifies/approves, a SMS will be sent to NRI customer about successful completion of re-verification process.

Step by Step process flow for re-verification of NRI customer:

GO to Link www.bsnl.co.in Then Select Reverification

Already User SIGN-IN

After Sign-in Select MOBILE VERIFICATION Link at Top Right corner

Customer need to select the first option checkbox on this page.

The screenshot shows the BSNL Mobile Verification page. The header includes the BSNL logo and the text "Mobile Verification" with a user profile "Chaitanya". The main content area is titled "Mobile Verification" and "Link Your Aadhar Number". Below the title, there are three checkboxes with associated text:

- I am an Indian National, however currently NRI.** I do not have Aadhaar/my Aadhar number does not have any Mobile number registered with UIDAI. The documents uploaded by me are authentic and if found forged, actions as per the law of the land should be applicable to me.
- I am an Indian National and having age more than 70 years as on 01.01.2018.** I do not have Aadhaar/my Aadhar number does not have any Mobile number registered with UIDAI/my fingerprints are worn out/have Aadhaar but unable to do biometric authentication. The documents uploaded by me are authentic and if found forged, actions as per the law of the land should be applicable to me.
- I am an Indian National and I am physically challenged person.** I do not have Aadhaar/my Aadhar number does not have any Mobile number registered with UIDAI/my fingerprints are worn out/have Aadhaar but unable to do biometric authentication. The documents uploaded by me are authentic and if found forged, actions as per the law of the land should be applicable to me.

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NRI customer will enter the mobile number to be verified, alternate contact number and the Captcha code and press Submit button

The screenshot shows the BSNL Mobile Verification page at Step 1: Mobile No. Validation. The page includes a progress bar with four steps: Step 1 (Mobile No. Validation), Step 2 (Personal Details), Step 3 (Visa Details), and Step 4 (Documents Upload). The input fields are:

- Mobile No * : 9494920017
- Confirm Mobile No * : 9494920017
- Alternate Contact No * : 9490176399
- Code * : 5 9 8 1 6 9
- 598169 (with a refresh button)

Buttons: Submit (blue), Cancel (yellow), Back (grey), Next (grey), Finish (green), Cancel (red).

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Customer needs to enter the OTP received on the Mobile number and press Submit button and then click on Next

The screenshot shows the BSNL Mobile Verification interface. The user is logged in as Chaitanya. The page title is "Mobile Verification Link Your Aadhar Number". The navigation menu on the left includes Dashboard, Manage Accounts, Landline, Mobile, Recharge, Transactions, Unbilled Usage, View Bills, and Customer Care. The main content area shows a progress bar with four steps: Step 1 (Mobile No. Validation), Step 2 (Personal Details), Step 3 (Visa Details), and Step 4 (Documents Upload). The form fields for Step 1 are: Mobile No * (9494920017), Confirm Mobile No * (9494920017), Alternate Contact No * (9490176399), Code * (5 9 8 1 6 9), and Enter OTP * (masked with dots). There are Submit and Cancel buttons at the bottom. At the very bottom, there are navigation buttons: Back, Next, Finish, and Cancel.

Customer need to fill the form requesting personnel and Visa Details of the customer, and then click on Next button

The screenshot shows the BSNL Mobile Verification interface, Step 2: Personal Details. The user is logged in as Chaitanya. The navigation menu on the left is the same as in the previous screenshot. The main content area shows a progress bar with four steps: Step 1 (Mobile No. Validation), Step 2 (Personal Details), Step 3 (Visa Details), and Step 4 (Documents Upload). The form fields for Step 2 are: Name (As appearing in passport) * (painti nagaraju), Date of Birth * (01-06-1980), Gender * (Male), Father's/Husband's Name * (m v appala naidu), Email Address * (sdessdev@gmail.com), Indian Passport Number * (510001122), Address (As in Passport): H.No/Flat No * (plot19 20), Street/Village * (mahalaxmi nagar), Locality/Tehsil * (conttonement), City/District * (vizianagaram), State/UT * (andhra pradesh), PinCode * (535003), Local Address in the Foreign Country: H.No/Flat No * (123h), Street * (dallas), Locality * (texas), City/State * (USA), Country Name * (unites states), Zip Code * (123456). There are Submit and Cancel buttons at the bottom. At the very bottom, there are navigation buttons: Back, Next, Finish, and Cancel.

Customer need to upload the requisite documents like Passport pages, visa pages, Photo etc

BSNL Connecting India

Manage Accounts <

Landline <

Mobile <

Recharge <

Transactions <

Unbilled Usage <

View Bills <

Customer Care <

Mobile Verification Chaitanya

Step 1 Mobile No. Validation Step 2 Personal Details Step 3 Visa Details Step 4 Documents Upload

rameshphoto.jpg (10.7 KB)

pass_front.jpg (100 KB)

pass_back.jpg (74.85 KB)

visa_front.jpg (48.47 KB)

visa_back.jpg (42.45 KB)

BSNL Connecting India

Mobile Verification Chaitanya

5 files selected Remove Browse...

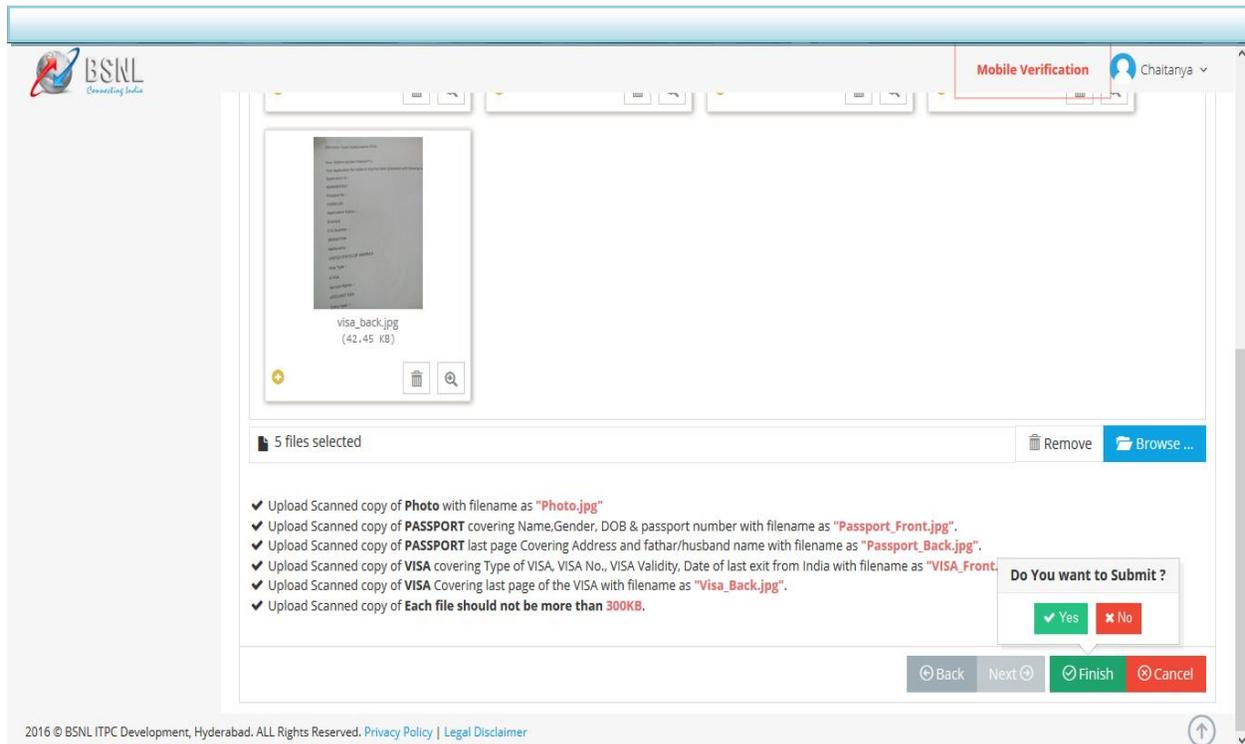
✓ The information provided by me in this respect is correct. I am the existing user of above mobile number and the sim card of above mobile is under my possession.

- ✓ Upload Scanned copy of **Photo** with filename as "**Photo.jpg**".
- ✓ Upload Scanned copy of **PASSPORT** covering Name, Gender, DOB & passport number with filename as "**Passport_Front.jpg**".
- ✓ Upload Scanned copy of **PASSPORT** last page Covering Address and father/husband name with filename as "**Passport_Back.jpg**".
- ✓ Upload Scanned copy of **VISA** covering Type of VISA, VISA No., VISA Validity, Date of last exit from India with filename as "**VISA_Front.jpg**".
- ✓ Upload Scanned copy of **VISA** Covering last page of the VISA with filename as "**Visa_Back.jpg**".
- ✓ Upload Scanned copy of **Each file should not be more than 300KB.**

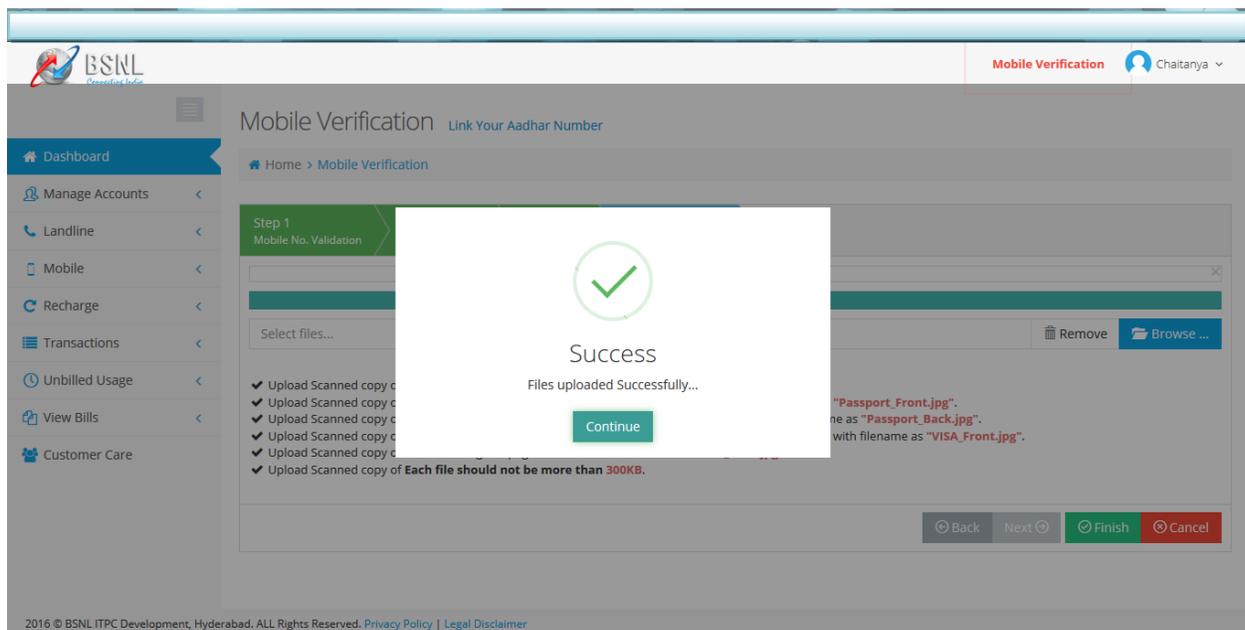
Back Next Finish Cancel

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After uploading all the documents, click on Finish. On clicking finish, customer will be asked for confirmation.



If customer selects yes, below screen will be displayed. A transaction Id will be generated and will be shared to NRI customer. This transaction Id will be valid for 48 hours.



After completing the above process, the NRI customer will share this transaction ID and Mobile number with a known person (named as Trusted Person) having Aadhaar number registered with a mobile number (ARMN) and who is willing to share his/her Aadhaar number for the verification of NRI customer's Mobile Number .

Trusted person will open the URL <http://portal2.bsnl.in/myportal/TrustedPerson.jsp> and enter the Transaction ID and Mobile Number (OR) Directly go to the Link Received Through SMS sent by NRI Customer and click on submit button

Toll Free Numbers ▾ Android WP8 iOS BlackBerry Log Out Contact us

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MOBILE NO. VERIFICATION BY TRUSTED PERSON

Please provide the required fields

Transaction Id *

Mobile No. *

SUBMIT

CUSTOMER DETAILS:

ABOUT US
Bharat Sanchar Nigam Ltd. was incorporated on 15th september 2000 . It took over the business of providing of telecom services and network management from the erstwhile Central Government Departments of Telecom Services (DTS) and Telecom Operations

OUR CONTACTS
Corporate Office
Bharat Sanchar Bhavan
Harish Chandra Mathur Lane
Janpath, New Delhi-110 001
Phone: 1800-345-1500
Corporate Identity Number:

CUSTOMER CARE
LANDLINE / BROADBAND
1800-345-1500
GSM POSTPAID / PREPAID
1800-180-1503
WLL / CDMA

BSNL IN NEWS
08 SEPTEMBER 2015
The Hindu- BSNL eyes Rs.42,000 crore revenue by 2018-19 for turnaround. The Tribune- BSNL to offer minimum broadband speed of 2mbps from 1st October.

NRI customer details will be displayed to the trusted person. The trusted person will click the check box to give consent. Trusted person will enter the Aadhaar number and press submit button.

Toll Free Numbers ▾ Android WP8 iOS BlackBerry Log Out Contact us

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Connecting India

MOBILE NO. VERIFICATION BY TRUSTED PERSON

Please provide the required fields

Transaction Id *

Mobile No. *

The user of above mobile number is known to me. I here by give my consent to verify above mobile number possessed by the subscriber(As per the Details shown). This should be considered as my consent for authentication through UIDAI under Addhaar Act,2016 and rules/regulations made under the said Act.

Aadhar ID *

OTP is required for validation

SUBMIT

CUSTOMER DETAILS:

NAME & ADDRESS:
Name: ramesh
House No: 26/F
Street: roadno2
Locality: miyapur
City: hyderabad
State: telangana
Pincode: 500049

The trusted person need to enter the Captcha Code and OTP received on Aadhaar Registered Mobile Number and click on Submit.

The screenshot shows a web browser window displaying the BSNL mobile verification page. The page title is "MOBILE NO. VERIFICATION BY TRUSTED PERSON". The BSNL logo is at the top left. The navigation bar includes "Toll Free Numbers", "Android", "WP8", "IOS", "BlackBerry", "Log Out", and "Contact us".

The form is divided into two main sections: "Please provide the required fields" and "CUSTOMER DETAILS:".

Form Fields:

- Transaction Id *: N0000026
- Mobile No. *: 9494920017
- Agreement: I agree to verify the Mobile number using my Aadhaar number.
- Aadhar ID *: 594779197527
- OTP Code *: 7 1 7 5 9 4 (with a refresh button)
- OTP *: 746132
- SUBMIT button

CUSTOMER DETAILS:

NAME & ADDRESS:

- Name: painti nagaraju
- House No: PLOT19,20
- Street: MAHALAXMI NAGAR
- Locality: CONTONEMENT
- City: VIZIANAGARAM
- State: ANDHRA PRADESH
- Pincode: 535003

On Successful OTP validation, a successful CAF submission message will be displayed to trusted person.

The screenshot shows the same BSNL mobile verification page, but with a success message overlay. The message is a white box with a green checkmark icon and the text "SUCCESS" and "Reverification CAF Submitted SuccessfullyRE14359957". A "CONTINUE" button is at the bottom of the message box.

The background form is dimmed, showing the same fields as in the previous screenshot.

Footer:

- ABOUT US:** Bharat Sanchar Nigam Ltd. was incorporated on 15th september 2000 . It took over the business of providing of telecom services and network management from the erstwhile Central Government Departments of Telecom Services (DTS) and Telecom Operations
- OUR CONTACTS:** Corporate Office Bharat Sanchar Bhavan Harish Chandra Mathur Lane Janpath, New Delhi-110 001 Phone: 1800-345-1500 Corporate Identity Number
- CUSTOMER CARE:** LANDLINE / BROADBAND 1800-345-1500 GSM POSTPAID / PREPAID 1800-180-1503 WLL / CDMA
- BSNL IN NEWS:** 08 SEPTEMBER 2015 The Hindu- BSNL eyes Rs.42,000 crore revenue by 2018-19 for turnaround. The Tribune- BSNL to offer minimum broadband speed of 2mbps from 1st October.

Once the process is complete, the entered details will be sent to circle Admin Sanchar soft for approval. If the CIRCLE ADMIN verifies/approves, a SMS will be sent to NRI customer about successful completion of re-verification process.

CAF Approval Process for RE-VERIFIED MOBILE CONNECTION NRI SUBSCRIBERS (Sancharsoft Login Menu:Circle Admin->Rev-Ekyc)

	GSM Number	CAF Serial No	Customer Name
1	9491147582	RE14319131	jeevan

Search Refresh View 1 - 1 of 1

Note: Double click on the corresponding Row to view the CAF

Inbox (4,279) - nagendra.bsnl@gmail.com - Gmail - Google Chrome

Double Click on GSM number to get the CAF Details..

APPLICATION FORM FOR RE-VERIFIED MOBILE CONNECTION NRI SUBSCRIBERS (WEBSITE PROCESS)

[Click Here](#) to View Uploaded Documents of NRI Subscriber & Trusted person

Unique Customer Application Form(CAF) No*: **RE14319131** Type of Connection*: **PREPAID**

1. Name of the Subscriber (As entered by Subscriber)*: **jeevan**

1A.Consent of NRI subscriber*:

- I am an Indian National,however currently NRI.
- I do not have Aadhaar

OR

My Aadhaar does not have any Mobile number registered with UIDAI

- The document uploaded by me are authentic and if found forged,actions as per the law of the land should be applicable to me

Note: Please Tick appropriate option.Clicking an option will amount to certificate by the subscriber

2. Name of Father/Husband *: **rrrwedwe**

3. Gender (As entered by Subscriber) *: Male Female 4.Date Of Birth (As entered by Subscriber)*: 01/12/2017

5.Subscriber Address (As per Passport)*: passprot, sdafsadfsdf, fsdfsdf, hyderabad, temange-500003

6.Foreign Address of subscribers (i.e. the address where subscriber is currently residing)*: foreign, Winderlaza, ParakAvenue, LosAngles, USA-200006

Country(USA) Pin/Zip:200006

7.Status Of Subscriber *: **NRI** 8.NATIONALITY (As entered by Subscriber)*: **INDIAN**

9.Passport Number (As entered by Subscriber)*: **9992323fsdafa**

10.Visa Number (As entered by Subscriber)*: **fsdfasdfsadf**

11.Visa Type (As entered by Subscriber)*: **e-visa**

12.Visa Validity (As entered by Subscriber)*: **11/12/2017**

13.Date of last exit from India (As entered by Subscriber)*: **05/12/2017**

Note: Photo copy/scanned copy of relevant pages of documents in respect of S.No. 9 to 13 is to be uploaded by the subscriber

Click On [CLICK HERE](#) Link Shown Top of the CAF Form to View Uploaded Documents of NRI Subscriber & Trusted person.

1.SUBSCRIBER PHOTO



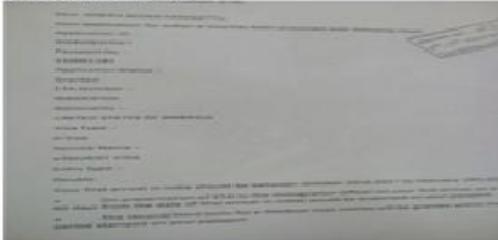
2.PASSPORT FRONT IMAGE



3.PASSPORT BACK IMAGE



4.VISA FRONT IMAGE



5.VISA BACK IMAGE



6.NRI TRUSTED PERSON IMAGE



Click on Activate button to Approve the CAF and Then CONFIRM the Approval

12.Visa Validity (As entered by Subscriber)*: 11/12/2017	
13.Date of last exit from India (As entered by Subscriber)*: 05/12/2017	
Note: Photo copy/scanned copy of relevant pages of documents in respect of 5.No. 9 to 13 is to be uploaded by the subscriber	
14. Number of Mobile connections held in name of Applicant in India (Operator-wise) *: [Total-6]BSNL-2,AIRTEL-4	
15.Email Address : dfsdaf@gmail.com	16.Alternate Contact Number : 9490000766
17.PROFESSION of Subscriber:	18.PAN/GIR :
Declaration by subscriber	
(A) The information provided by me in my respect is correct	
(B) I am the existing user of mobile number 9491147582 and the SIM card of this mobile number is under my possession.	
Transaction Id (Issued by Licensee)*: N0000008	
Date & Time *: 29/12/2017 20:16:39	
19.Details (Name, Address and Aadhaar number	Notification
Name of Trusted Person*:Thalluri Jaga Jeeva	▲ 1.Are you Sure ...??
Aadhaar number of the Trusted Person*: 524	Confirm Discard
Address of Trusted Person*:S/O Thalluri Raja Khairatabad Khairatabad Hyderabad Telangana	Rajiv Nagar,MothiNagar Yousufguda
DOB*:13/08/1979	
I. The user of mobile number 9491147582 is known to me.	
II. I hereby give my consent to verify mobile number 9491147582 possessed by jeevan (Name of subscriber).This should be considered as my consent for authentication through UIDAI under Aadhaar Act, 2016 & reules/regulations made under the said Act	
Unique Response code*: fd8a828bb9fa4ca49887b79708de3b47	
Date & Time *: 2017-12-29T20:15:22.513+05:30	
Fields to be filled by Service provider/Authorised Representative	
20.IMSI No *:	21.Existing Mobile Number *: 9491147582
Activate Reject Close	

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If REJECT click on Reject Button. On Reject please select the Appropriate Reason for Rejection and Then CONFIRM the Rejection.

12. Visa Validity (As entered by Subscriber)*: 11/12/2017	
13. Date of last exit from India (As entered by Subscriber)*: 05/12/2017	
Note: Photo copy/scanned copy of relevant pages of documents in respect of S.No. 9 to 13 is to be uploaded by the subscriber	
14. Number of Mobile connections held in name of Applicant in India (Operator-wise)*: Total:6 [BSNL-2,AIRTEL-4]	
15. Email Address : dfsdaf@gmail.com	16. Alternate Contact Number : 9490000766
17. PROFESSION of Subscriber:	18. PAN/GIR :
Declaration by subscriber	
(A) The information provided by me in my respect is correct	
(B) I am the existing user of mobile number 9491147582 is under my possession.	
Transaction Id (Issued by Licensee)*: N0000008	
Date & Time *: 29/12/2017 20:16:39	
19. Details (Name, Address and Aadhaar number)	
Name of Trusted Person*: Thalluri Jaga Jeeva	
Aadhaar number of the Trusted Person*: 52	
Address of Trusted Person*: S/O Thalluri Raja Khairatabad Khairatabad Hyderabad Telangana	
DOB*: 13/08/1979	
I. The user of mobile number 9491147582 is known to me.	
II. I hereby give my consent to verify mobile number 9491147582 (of subscriber). This should be considered as my consent for authentication through UIDAI under Aadhaar Act, 2016 & rules/regulations made under the said Act.	
Unique Response code*: fd8a828bb9fa4ca49887b79708de3b47	
Date & Time *: 2017-12-29T20:15:22.513+05:30	
Fields to be filled by Service provider/Authorised Representative	
20. IMSI No*:	21. Existing Mobile Number*: 9491147582
Activate Reject Close	

Notification x

Please Select the Reasons

DOCUMENTS UPLOADED INCORRECT/UNREAD

INCOMPLETE INFORMATION

Rajiv Nagar, Mothi Nagar, Yousufguda

Reject **Discard**